

# Root Cause Terms and Conditions

## Introduction

Welcome to Root Cause! These Terms and Conditions ("Terms") govern your use of our website, located at <https://www.rootcauseag.com> (the "Site"), and any related services offered by Root Cause. By accessing or using our Site, you agree to comply with these Terms in full. If you do not agree, please do not use our Site. These Terms were last updated on **December 8, 2024**.

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## Definitions

- "Site" refers to the Root Cause website and all associated services.
  - "We," "us," and "our" refer to Root Cause.
  - "User" or "you" refers to any person who accesses or uses the Site.
  - "Services" refers to all features, tools, and resources provided through the Site.
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## Eligibility

Our Site and services are intended for individuals aged 18 years or older. By using this Site, you represent that you are at least 18 years of age and legally able to enter into these Terms.

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## User Responsibilities

By using our Site, you agree to:

1. Provide accurate and up-to-date information when registering or using our services.
  2. Refrain from using the Site for unlawful or prohibited activities, including distributing malware or engaging in fraudulent behavior.
  3. Respect the intellectual property rights of Root Cause and others.
  4. Not interfere with the operation of the Site or access data that does not belong to you.
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## Intellectual Property

All content on this Site, including but not limited to text, graphics, logos, images, and software, is the property of Root Cause or its licensors and is protected by copyright, trademark, and other intellectual property laws. Unauthorized use of any content is strictly prohibited.

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## Use of Services

Our services are provided "as is" and "as available" without warranties of any kind, either express or implied. We reserve the right to modify, suspend, or discontinue any aspect of our services at any time without notice.

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## Purchases and Payments

If you make a purchase or subscription through our Site, you agree to the following terms:

1. **Payments:** All payments must be made in full at the time of purchase.
  2. **Refunds:** Purchases are final unless specified otherwise. Please contact us within 30 days if you experience a billing error.
  3. **Subscriptions:** Subscription-based services will renew automatically unless canceled before the renewal date.
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## Account Management

Users are responsible for maintaining the confidentiality of their account credentials. You agree to notify us immediately if you suspect unauthorized use of your account. Root Cause is not responsible for any losses due to unauthorized account access.

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## Limitation of Liability

Root Cause is not liable for any damages arising from your use of the Site or services, including but not limited to indirect, incidental, or consequential damages. We do not guarantee that the Site will be uninterrupted or error-free.

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## Third-Party Links

Our Site may contain links to third-party websites. These links are provided for your convenience, but Root Cause does not endorse or assume responsibility for the content, policies, or practices of third-party sites. Use these links at your own risk.

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## **Privacy Policy**

Your privacy is important to us. Please review our Privacy Policy to understand how we collect, use, and safeguard your information.

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## **Termination of Use**

We reserve the right to terminate or suspend your access to the Site, without prior notice, for any violation of these Terms or for any other reason at our sole discretion.

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## **Governing Law**

These Terms shall be governed by and construed in accordance with the laws of **Tennessee, United States**. Any disputes arising from these Terms will be resolved in the courts of **Tennessee**.

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## **Updates to Terms**

We may revise these Terms from time to time by updating this page. Continued use of the Site after such changes constitutes your acceptance of the updated Terms. Please check this page regularly for updates.

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## **Contact Information**

If you have any questions or concerns about these Terms, please contact us at:

**Email:** [ask@rootcauseag.com](mailto:ask@rootcauseag.com)

**Mailing Address:** 260 Alamo Hwy Trenton, TN 38382

**Phone:** (731) 855-1911